



## Order Request Template

Welcome - Bienvenidos - Bienvenue - Herzlich willkommen - 欢迎 - добро пожаловать - Bem-vindo - 歡迎 - Benvenuti

We thank you for your interest in our Litios Light Crystals and for visiting the web pages of Young & Spiritual.  
Is a delivery outside the EU required, please address your inquiry (including your selected Light Crystals, delivery and invoice address) to **shop@youngandspiritual.com**  
Please note that the value of goods of your order request must be at least 62 EUR

### Please use the following E-Mail example:

To: shop@youngandspiritual.com  
CC:  
Subject: Order request

Dear Young & Spiritual Team,

I am interested in the following Light Crystals

1 x Shiva Energy Pearl

1 x Crystal Heart small - Colour: gold

2 x Dragon Pendant - Colours: ruby red and blue green

1 x 3 Bringers of Light & Bliss - Colour Combination: 3) Green - Diamond White – Red

1x Angel's Gate

My delivery address is as follows:

→ put in your full delivery address

My invoice address is as follows:

→ put in your full invoice address

Please calculate the actual shipping cost for my order request and provide me with information about the total amount (Light Crystals and Delivery Costs).

I am looking forward to hearing from you via my e-mail address:

→ put in your full e-mail address

Lightful greetings

→ Put in your full name

### Delivery and payment conditions:

- 1) Once we received your order request, we will check the availability of the Light Crystals and calculate the actual shipping cost. For delivery outside Switzerland and EU member countries, the cost has to be determined for each single case depending on weight and destination.
- 2) We will then send you an email confirming your order request which will also show the total amount (Light Crystals and Delivery Costs).
- 3) If you decide to accept the total amount (confirmation via e-mail reply), we will send you a further e-mail with an invoice that you will need to pay to our bank account of which details will also be given.
- 4) After receipt of payment, we will send you the ordered Light Crystals.  
Please note that because of customs regulations and long transports, the delivery time is not exactly predictable.

Partial deliveries are possible. If you have received your delivery and believe that it is not complete, please review the delivery note of your order to verify that. Please pay attention to our general terms and conditions "Allgemeine Geschäftsbedingungen und Kundeninformationen" as well as our safety information.

*We are looking forward to receiving your order and wish you a lot of joy with our Litios Light Crystals.*